

Jubal Thang

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[Linkedin](#) | [Github](#) | [Blog](#) | [personal website](#)

Full-stack developer skilled in JavaScript, NodeJS, and Swift. React, Ruby on Rails, Firebase, and Heroku. Ten years of experience in IT helpdesk support. Passionate about new technologies and enjoy learning and self-improvement.

TECHNICAL SKILLS

HTML, CSS, JavaScript, React, Swift, Git, Python, Firebase, Rails, Ruby, Heroku, Nodejs, SQL, Linux

TECHNICAL PROJECTS

ToyTale- [Github](#)

HTML, CSS, JavaScript project of collection of ToyStory cartoon character cards. Add a new toy, give a like. Manage the API with JSON Server.

- CURD Vanilla JS application with JSON Server
- Pure CSS with no framework

XML converter - [Github](#)

Web Scraping project with Python. This program will take the url of this [Myanmar bible website](#) and convert the bible verses to Zefania XML format and save to client storage. This xml can be imported to any Open Source Presentation software that supports Zefania xml format.

- Web Scraping Python tools with BeautifulSoup library to parse HTML
- Integrated Regular Expression to find and filter HTML tags
- Python command to create a new converted xml file in the local PC

Equipment Tracker - [Github](#) | [Demo](#)

This project is a full stack Ruby on Rail Web equipment management application hosted on Heroku. Record all the equipment on PostgreSQL database and keep track which equipment is deployed to which department and the information of the equipment.

- Manage Users and Equipments with PostgreSQL and Bcrypt gem for authentication to access the app
- Ruby on Rails for backend, RESTful API for routing
- React frontend with useState, useEffects, and useContext Hooks
- TailwindCSS for frontend HTML design
- Versions control with Github and Deployed on Heroku

PROFESSIONAL EXPERIENCE

Amazon

Tulsa, OK

IT Support Associate II

9/2021 - Present

- Provide Windows or Linux technical onsite or remote support to Amazon Corporate employees
- Diagnose and troubleshoot Network issues or identify end-user computing problems and write CMs if required
- Research and respond to inquiries received via ticketing system in accordance with organizational SOP
- Assist with activities to triage and escalate any system or network outage to reduce downtime

Mannahouse Church

Portland, OR

IT System Administrator

12/2014 - 01/2021

- Build and setup Workstations, networks, and Thin clients
- Observe system function and diagnose and maintain internet and LAN network connectivity
- Provide local or remote IT help desk support

EDUCATION

Flatiron School

Online Flex

Software Engineering Full Stack Web Development, Ruby on Rails and JavaScript program

07/2021 - 06/2022

Portland Community College

Portland, OR

Completed 48 credits in Information Technology

2016 - 2018

Mt. Hood Community College

Portland, OR

Completed 57 credits in Computer Game Development

2014 - 2016